



# Toll-Free Tax Infoline PLUS (TFTI+)



**A New Integrated Service To Keep Your Clients Informed**

Increase office efficiency and customer communication with TFTI+ automated alerts!

Your clients will value receiving up-to-the minute notifications on the status of their tax return and refund, while you enjoy reduced customer calls.

TFTI+ enables preparers to automatically send text message and e-mail alerts informing clients of the status of their tax return and refund. In addition to automated alerts, customers also have access to a toll-free phone number and website 24-hours a day, allowing them to check their status at their convenience.

Best of all, TFTI+ is completely integrated into your ATX™ or TaxWise® software! Making it even easier to offer this service.

Call 800-495-4626 today to learn more about TFTI+ and how you can sign-up for this season!

## **Increase Efficiency & Provide Better Customer Service**

NEW FOR THIS YEAR! Versicom Communications and CCH Small Firm Services have partnered to offer Toll-Free Tax Infoline PLUS (TFTI+)!

## TFTI+ BENEFITS:



### PRESENT A PROFESSIONAL IMAGE

Proactively notifying your clients on the status of their return helps establish your practice as a professional and tech-savvy business.



### IMPROVE CUSTOMER SATISFACTION

Your clients will appreciate receiving up-to-the-minute information on the status of their tax return.



### INCREASE PRODUCTIVITY

TFTI+ automates the process of informing your customers, which allows you to focus on other important tasks.



### REDUCE STRESS

By keeping customers informed with automated alerts, you'll reduce the number of client calls with questions on the status of their tax return.



### EXPEDITE IRS REJECTS

Immediately informing clients of an IRS reject helps expedite the process of correcting their return and faster retransmission.



### NO SET-UP NEEDED

TFTI+ is completely integrated with your tax software and supports electronically filed returns.

Call **800-495-4626** today to learn more about TFTI+ and how you can benefit this season!



**CCH Small Firm Services**  
a Wolters Kluwer business